

U-HAUL® Web C.A.R.D.®
Credit Authorization Receiving Dispatching

12

14 Dealer Number: _____ 6 digit dealer number e.g. '001234'

16 Password: _____ Minimum 6 characters

Submit Reset

FIG 1

U-HAUL® Web C.A.R.D.®
Credit Authorization Receiving Dispatching

32

20 navigation

- 22 rentals
- 24 returns
- 26 transfers
- 28 reservations
- 30 reversals
- other options
- reporting

Computer Help?
Call your Traffic
Office
or Phoenix
@ 1-800-223-6217

Welcome to Web C.A.R.D.

Select an option using the navigation bar to your left. Click the links below to visit other U-Haul sites.

U-Haul Web C.A.R.D. message board

www.uhauldealer.com

www.uhaul.com

40

34

You have 1 new message(s) in your Inbox

FIG 2

007772204404

U-HAUL® Web C.A.R.D.®

Credit Authorization Receiving Dispatching

navigation

- ☐ rentals
- ☐ returns
- ☐ transfers
- ☐ reservations
- ☐ reversals
- ☐ other options
- ☐ reporting

Rental Options

Customers can rent U-Haul trucks, trailers, and equipment with or without a pre-existing reservation. Rental is available for both One-Way and In-Town. This form will guide you through the rental process.

In-Town RentalOne-Way Rental

Computer Help?
 Call your Traffic
 Office
 or Phoenix
 @ 1-800-223-6217

FIG. 3

WebCARD

Page 1 of 1

Enter Reservation Entity and Contract Number

In-Town Rental

User Message

Enter a reservation number
 or press Enter to continue

Contract Number

Collecting Entity

_____ 52

950104 54

U-Haul downloads are 621001 Collecting Entity.

Help

Cancel

Next >

FIG. 4



0977332260

Enter Customer Information

In-Town Rental

First Name MIKE ~72
 Last Name WIRAM ~74
 Address 2727 NORTH CENTRAL AVE ~76
 City PHOENIX ~78
 State AZ ~80
 Zip Code 85004 ~82
 Telephone 602-263-6840 (e.g. 602-549-3819) ~84
 Corporate Move Account ~86
 Tax Exempt Number ~88

Help Cancel Next >

FIG. 5

Enter Drivers License Information

In-Town Rental

Number B14838742 ~92
 State AZ ~94
 Expiration Date 1011 (e.g. MMY) ~96
 Birth Date 10/20/1951 (e.g. MM/DD/YYYY) ~98

Add'l Drivers License Information

Add'l Number
 Add'l State Select from list
 Add'l Exp Date (e.g. MMY)
 Add'l Birth Date (e.g. MM/DD/YYYY)

Help Cancel Next >

FIG. 6

097222260



Select Secondary ID or Meaningful Assurance

In-Town Rental

Secondary Id Options 104
Secondary Id Number 106
Secondary Id Expiration Date 108

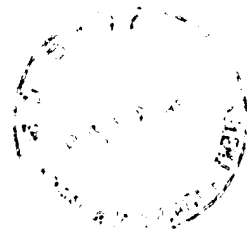
FIG. 7

Enter Expected Return Date/Time

In-Town Rental

Return Date III (e.g. MM/DD/YYYY)
Return Time 1/3 (e.g. HH:MM AM)

FIG. 8



Select Truck

In-Town Rental

Reserved Model
Truck Equipment Number

None
EL 3359U

Help Cancel Next >

FIG. 9

Complete Truck Information

In-Town Rental

Truck Equipment Number
Rental Rate
Estimated Mileage
Mileage Rate
SafeMove Accepted

EL 3359U

29.95

50

0.49

☒

Help Cancel Next >

FIG. 10



In-Town Rental

Enter total of Support Sales Items (Boxes, Tape, etc.)

User Message

Sell U-Haul boxes and other moving supplies.

U-Haul Sales Items (Incl. Tax)

75.99

Help Cancel Next >

FIG. 11

Estimated charges

In-Town Rental

Estimated Rental amount	\$29.95	~ 142
Mileage Amount	\$24.50	~ 144
SafeMove/SafeTow Amount	\$14.00	~ 146
Sales Tax Amount	\$1.77	~ 148
U-Haul Sales Items (Incl. Tax)	\$75.99	~ 150
Estimated Total	\$146.21	~ 152
Prepaid Amount	\$0.00	~ 154


Help Cancel Next >

FIG. 12.

0977722-04401



In-Town Rental

Credit Card 

Balance Due \$146.21

Credit Card Amount *166*

Credit Card Number *162*

Expiration Date (e.g. MMY) *164*

2nd Credit Card Number

Credit Card Amount *168*

Credit Card Number

Expiration Date (e.g. MMY)

FIG. 13

In-Town Rental

Finish - In-Town Rental

User Message

FINISH BUTTON starts Credit Card Authorization and Receipt Printing processes. Print 2 copies of the contract (1 for customer & 1 for your records). Print 1 copy of Credit Authorization (customer signed copy is for your records).

Finish Contract *170*

FIG. 14

Verify Contract Information

In-Town Return

First Name Thomas
 Last Name Green
 Rental Date 2/4/2001
 Rental Time 0:50 AM
 Return Date 2/4/2001 (e.g. MM/DD/YYYY)
 Return Time 1:02 AM (e.g. HH:MM AM)

Help Cancel Next >

FIG. 16

Return Truck Information

In-Town Return

User Message Current mileage must be greater than out mileage
 Equipment Number DC 3346X
 Out Mileage 10000
 Current Mileage 10132
 Rental Status 01 - OK
 Rate 29.95
 Missing/Damage Charge 0

Help Cancel Next >

FIG. 17

09777222260



Place Contract on-hold

In-Town Return

230

User Message

You may place a returning contract on hold.
This will put the equipment on your
inventory, and you can complete the
monetary portion of the contract later.

Place contract on hold? ☐

Help Cancel Next >

FIG. 18

097722-0474

232

Reimbursement Options

In-Town Return

Reimbursement Options Select from list

Reimbursement Amount 0 ~ 236

(01) Oil, tire, or repair model ~ 238

(02) VIP Certificate number

2nd Reimbursement

Reimbursement Options Select from list

Reimbursement Amount 0

(01) Oil, tire, or repair model

(02) VIP Certificate number

Help Cancel Next >

FIG. 19



240

In-Town Return

Cash/Check Amount Due or Refund Cash

Balance **\$112.16** — 242
 Cash/Check Amount 0.00 — 244
 For refunds enter a minus sign then the amount

Help Cancel Next >

FIG. 20

250

In-Town Return

Corporate Move Information

Balance Due **\$112.16**
 Corporate Move Amount 0.00
 For refunds enter a minus sign then the amount
 Corporate Move Account
 Job Number 252
 Purchase Order 254
 Employee Name 256
 Authorization Number 260
 Call 1-800-528-6042 For Authorization ~ 258

Help Cancel Next >

FIG. 21

0977722260



262

In-Town Return


Promissory Note

Balance	\$112.16
Promissory Amount	0 264
<input type="button" value="Help"/> <input type="button" value="Cancel"/> <input type="button" value="Next >"/>	

FIG. 22

WebCARD Main Menu

Page 1 of 1


Web C.A.R.D.®

Credit Authorization Receiving Dispatching

navigation


- rentals
- returns
- transfers
- reservations
- reversals
- other options
- reporting

Transfer Options

Use these forms to Transfer trucks, trailers and equipment from one U-Haul entity to another. The Transfer In form will add items to your inventory and the Transfer Out form will remove items from your inventory.

Transfer In 272

Transfer Out 274



Computer Help?
Call your Traffic Office
or Phoenix
@ 1-800-223-6217

270

FIG. 23



276

Transfer In

Contract Information

Dispatching Entity Number 757000 ~ 278

Contract Number 99999988 ~ 280

Help Cancel Next >

FIG 24

09772260



282

Transfer In

Enter Truck Information

Truck Equipment Number	DC 6052A	~284
Current Mileage	12000	~286
Last PM	11000	~288
Plate Number	KJH67K	~290
Plate State	AZ	<input checked="" type="checkbox"/> 292
Plate Expiration	0202 (e.g. MMY)	294
Rental Status	01 - OK	<input checked="" type="checkbox"/> 296

Help Cancel Next

FIG. 25

300

Transfer In

Enter Remarks

Remarks

Help Cancel Next

FIG. 26.

FOI# 226660



U-Haul Dealer Contract Receipt

Page 1 of 1

FIRST-COPY-DEALER SECOND-COPY-CUSTOMER

304 ~

U-HAUL EQUIPMENT RENTAL CONTRACT ADDENDUM
MONDAY 01/29/01 7:48AM

Transfer In
DOCUMENT #: 99999988 ~306

308 ~

Web-C.A.R.D. Test User
950104

DISPATCHING DEALER: 757000 ~310

14' TRUCK

DC 6052A
12000

KJH67K AZ
11000

01 - OK

312

X
CUSTOMER'S SIGNATURE

X
DATE

X
DEALER'S (EMPLOYEE'S) SIGNATURE

THANK YOU

FIG. 27

WebCARD Main Menu

FIG. 28

Page 1 of 1

U-HAUL Web CARD

navigation

- rentals
- returns
- transfers
- reservations
- reversals
- other options
- reporting

Reservation Options

Use these forms to make or cancel **One-Way** or **In-Town Reservations**. Use the **Remote Reservation** forms if another U-Haul entity has made the reservation and collected the deposit or you are making the reservation but another U-Haul entity is providing the services.

In-Town Reservation ~322

One-Way Reservation ~324

Cancel Reservation ~326

Remote In-Town Reservation
(Dealer Collected Deposit)

Remote In-Town Reservation
(Deposit Collected Elsewhere)

Computer Help?
Call your Traffic
Office
or Phoenix
@ 1-800-223-6217

Credit Authorization Receiving Dispatching ~320

328



FOI 200-222260

One-Way Reservation

Enter Date Information

Date Needed (e.g. MM/DD/YYYY) ³⁴²

Time Needed (e.g. HH:MM AM) ³⁴⁴

Days Allowed ³⁴⁶

Mi/Km Allowed ³⁴⁸

Destination City ³⁵⁰

Destination State ³⁵²

Destination Code

Destination Phone

FIG. 29

One-Way Reservation

Complete Truck Information

Truck Model ³⁶⁴

Rate Per Rental ³⁶²

SafeMove Accepted ☒ ³⁶⁶

FIG. 30

102740"0472



One-Way Reservation

Complete Serialized SRI information

Serialized SRI Model KO ~372

Rate Per Rental 10.00 ~374

SafeTow Accepted ☐

2nd Serialized SRI Model

Serialized SRI Model

Rate Per Rental 0.00

SafeTow Accepted ☐

3rd Serialized SRI Model

Serialized SRI Model

Rate Per Rental 0.00

SafeTow Accepted ☐

4th Serialized SRI Model

Serialized SRI Model

Rate Per Rental 0.00

SafeTow Accepted ☐

5th Serialized SRI Model

Serialized SRI Model

Rate Per Rental 0.00

SafeTow Accepted ☐

370

One-Way Reservation

More Service Equals More Money

User Message

For a safe and efficient use of this equipment during the customer's move, make sure you offer U-Haul's valuable Supplemental Rental Items..

APPLIANCE DOLLY

FURNITURE DOLLY

PADS

ETC...

380

382

Add these types of items to their reservation on the next set of forms.

Help Cancel Next >










F0240-22260

FIG. 33

U-HAUL® Web C.A.R.D.®

Credit Authorization Receiving Dispatching

navigation

-  rentals
-  returns
-  transfers
-  reservations
-  reversals
-  other options
-  reporting

Computer Help?
 Call your Traffic
 Office
 or Phoenix
 @ 1-800-223-6217

Reporting Options

Use these options to review your current Inventory, Reservations or Equipment Due. You can also view a list of Refunds given for the current business day. Use the Reprint function to view and print out any contract you have created. Use the Closing form at the end of each business day.

Closing

402

Inventory

404

Reservations

406

Equipment Due

408

Refund

410

Reprint

412



400

097723 04104



FIG. 34

Moving Van Equipment

ON HAND

Equipment Number	Model Number	Status	Plate No.	Plate State	Plate Expire
BP 1234A	BP	OK	KJL888	AZ	0303
EL 5556A	EL	OK	AA51735	AZ	0901

ON RENTAL

Equipment Number	Model Number	Contract No.	Plate No.	Plate State	Plate Expire
DC 4589Y	DC	00001122	987456	CA	0202
EL 3359U	EL	98989898	LKJ876	AZ	0909

Rotational Equipment

ON HAND

Equipment Number	Model Number	Status	Plate No.	Plate State	Plate Expire
No Equipment of this type in your inventory					

ON RENTAL

Equipment Number	Model Number	Contract No.	Plate No.	Plate State	Plate Expire
EL 4627Y	EL	00001111	568789	AZ	0202

Support Rental Items (SRI)

ON HAND

Equipment Number	Model Number	Status	Plate No.	Plate State	Plate Expire
AT 4578Y	AT	OK	458963	AK	0202

ON RENTAL

Equipment Number	Model Number	Contract No.	Plate No.	Plate State	Plate Expire
No Equipment of this type on Rentals					

SRI

ON HAND

Model Number	Quantity Total	Quantity Rented	Quantity Available
FD	0	0	0
PO	38	12	26
UD	0	0	0
VM	1	0	1

0977723.041704



